

OPEROGUIDE

Context-Sensitive AI User Help directly in JD Edwards EnterpriseOne

OperoGuide is a browser extension for JD Edwards EnterpriseOne. Users ask questions in natural language and receive context-sensitive answers relating to the current JDE screen – in 19 languages, with access to the standard JDE knowledge base and your own process documents. GDPR-compliant hosting at IONOS Germany.

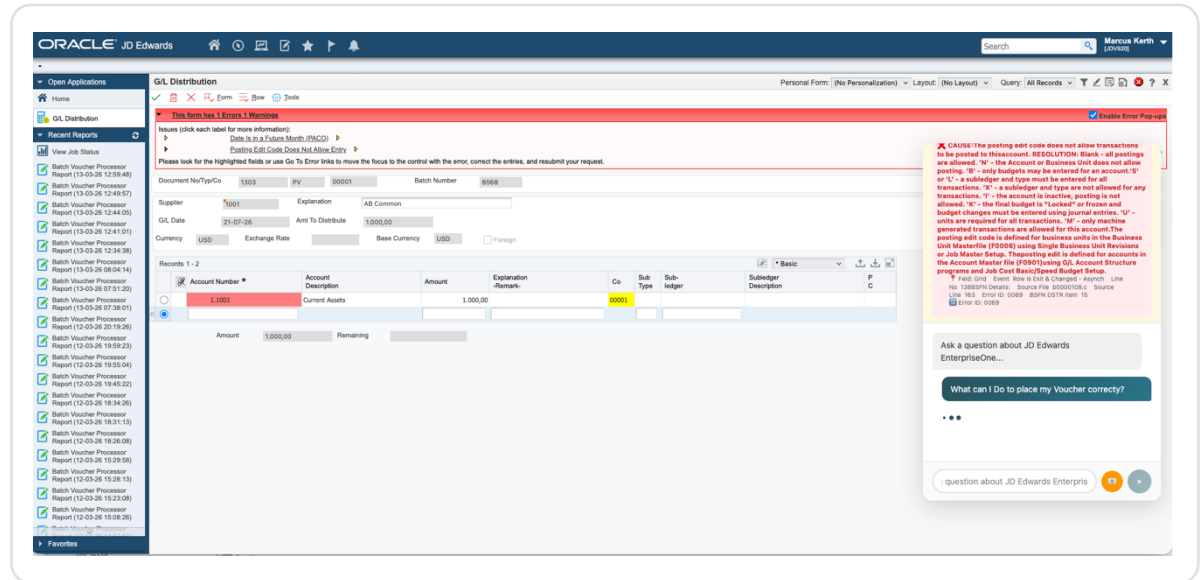
- ✓ Real-time context recognition
- ✓ 19 languages included
- ✓ Your own documents integrable
- ✓ GDPR-compliant, IONOS Germany

19 Languages included

6.000+ JDE Standard pages indexed

14 Days free trial

GDPR IONOS Germany



How OperoGuide Helps Your Users

Six core features. One click to the answer directly in JDE context.

CONTEXT AWARENESS

Live JDE context

Automatically detects the current JDE application, the active form, and the specific field where the user is working.

NATURAL LANGUAGE

Ask as you speak

Questions like "How do I cancel this order?" are answered precisely—without training, manuals, or documentation.

KNOWLEDGE SOURCES

Standard + Own docs

Combines standard JDE documentation with your own process documentation in a single, unified search.

MULTI-LANGUAGE

19 languages included

Users can ask questions in German and receive answers in German—or in English, French, Spanish, and 15 additional languages.

GDPR

IONOS Germany

Hosted by IONOS in Germany. User queries are not sent to external LLM providers.

HIGHLIGHT

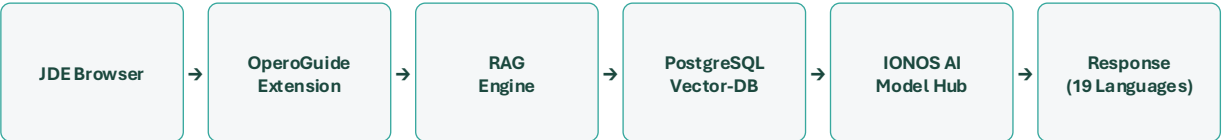
PREMIUM

Fields highlighted

When a question refers to a specific JDE field, that field is highlighted directly within the form.

Secure Architecture with RAG Technology

Retrieval-Augmented Generation via IONOS AI Model Hub. Your data stays in Germany – no transmission to OpenAI, Anthropic, or other external LLMs.



How Customers Use OperoGuide

Real scenarios. Real impact.



New Accountant

Productive immediately with no prior knowledge – no weeks of onboarding.

PROBLEM

A new accountant enters JDE for the first time. On the batch voucher screen, she doesn't know how to cancel a wrongly posted batch.

SOLUTION

She clicks OperoGuide and asks: "How do I cancel this batch?" OperoGuide recognises the screen, knows her permissions, and delivers the right step-by-step instructions.

RESULT

Immediately productive – no training, no interrupting colleagues. Onboarding time significantly reduced.



Process Owner

Document internal processes – without a wiki that no one reads.

PROBLEM

The company has a special approval workflow for orders above € 50,000. This rule is not in the Oracle documentation.

SOLUTION

The process owner uploads the internal approval rule as a PDF into OperoGuide. From now on, every buyer sees the rule automatically as soon as they reach the order value.

RESULT

Internal processes are applied consistently – no more email chains, no more "I didn't know that" situations.



International Support

Enterprise-wide JDE support in every local language.

PROBLEM

The group uses JDE in Germany, France, Spain, and Poland. Support requests come in multiple languages – but the manual exists only in English.

SOLUTION

OperoGuide answers in 19 languages. The user in Warsaw asks in Polish, gets the answer in Polish – with direct references to the English JDE documentation.

RESULT

Fewer international support tickets, higher user adoption, consistent use of the central JDE environment.

Choose the Right Edition

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MOST POPULAR

Feature	Starter	Team	Business	Professional	Corporate	Enterprise
Monthly price net	€ 249	€ 399	€ 699	€ 1,099	€ 1,699	€ 2,399
Users	20	50	100	250	500	1,000
Storage	5 GB	10 GB	25 GB	50 GB	100 GB	200 GB
Documents	25	50	100	200	400	750
Collections	1	2	3	5	10	25
Tokens per collection	5 M	10 M	25 M	50 M	100 M	250 M
Queries per month	500 K	1 M	2.5 M	5 M	10 M	25 M
Audit log	–	–	✓	✓	✓	✓
API access	–	–	–	✓	✓	✓

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